



MEDIA ALERT
Hearing 10:00 a.m. on Friday, February 4th

**Senator Alex Padilla to Hold Hearing on
Telephone Service Outages in Los Angeles and Southern California**

LOS ANGELES – State Senator Alex Padilla (D-Pacoima) will hold a hearing on Friday, February 4th at 10:00 a.m. at Deaton Auditorium in downtown Los Angeles. The hearing, convened by the Senate Energy, Utilities & Communications Committee, chaired by Senator Padilla, will focus on the recent telephone service outages in Southern California.

After December's heavy storms, more than 100,000 Southern California customers of AT&T and Verizon lost landline telephone service, many for two or three weeks. Thousands of customers are still awaiting restoration of service. Prolonged landline service outages jeopardize public safety because those who are affected by the outages lose the most reliable way to call 9-1-1 in an emergency.

The committee will hear testimony on:

- the customer impact of telephone service outages,
- company efforts to restore service and maintain a reliable telephone network,
- and how the California Public Utilities Commission regulates service quality in a competitive telecommunications market where ever-increasing numbers of customers get voice service through wireless, cable, and Internet-based technologies.

Who: Senator Alex Padilla
Members of the Senate Energy, Utilities and Communications Committee
Representatives from AT&T, Verizon, TelePacific, California Public Utilities Commission, Division of Ratepayer Advocates, The Utility Reform Network, Communications Workers of America, cable and wireless service providers, etc.

When: Friday, February 4th at 10:00 a.m.

Where: Deaton Auditorium
Los Angeles Police Department Headquarters
100 West 1st Street
Los Angeles, CA 90012

Contact: Taryn Kinney – Senator Padilla's Office
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